

# Zambia - Nkana Water Supply and Sanitation company (NWSC)



## Country

Nkana Water Supply and Sanitation company (NWSC) started its operations in 2000 upon parliament approving the National Water Supply and Sanitation Act No. 28 of 1997.

NWSC is a private limited company incorporated under the Companies Act Cap 388 of the Laws of Zambia. It is regulated by National Water Supply and Sanitation Council (NWASCO), the water sector regulator. NWSC is mandated and licensed to provide water and sewerage services in the Kitwe, Kalulushi and Lufwanyama district

Vision: To achieve world-class status in the provision of quality water and sanitation services.

Mission: to provide quality water and sanitation services, innovatively and sustainably on the Copperbelt, Zambia.

Key objectives corporate business plan: (1) increase revenue generation and profitability to assure commercial viability; (2) improved infrastructure through regular maintenance and upgrade for enhanced service provision; (3) enhanced customer focus and stakeholder engagement; (4) developing new infrastructure

Leo Meijer



## About VEI

Established in 2004 by Dutch water utilities, VEI has developed into an effective organization operating worldwide. VEI implements Water Operator Partnerships (WOPs) with dozens of water operators, aiming at sharing knowledge and skills to make the partner water operators stronger, financially sustainable and more (climate) resilient. VEI creates improved access to water and sanitation services, for approximately 350,000 people every year, mostly in low-income areas in Africa, Asia and Latin-America. Standing side by side as water operators, we strive to continuously increase our impact for people living in poverty, by systemically improving the maturity of working processes of our WOP partners, supported by peer-to-peer collaboration, training, technical assistance and smart investments.

VEI is a full subsidiary of Vitens N.V. and Evides Waterbedrijf N.V. and implements the international Corporate Social Responsibility policy on behalf of seven Dutch drinking water utilities:

- Vitens N.V.
- Evides Waterbedrijf N.V.
- WML
- Waterbedrijf Groningen
- Brabant Water
- WLN
- PWN

### Address

Reactorweg 47  
3542 AD Utrecht  
The Netherlands

Email: [info@vei.nl](mailto:info@vei.nl)  
Phone number: +31 (0) 88 884 79 91

